

The 'LIFETIME WARRANTY / GUARANTEE - This warranty, provided by the manufacturer, does not affect the statutory rights of the purchaser, against the seller, but provides remedies in addition to those against the seller under the contract of sale. Claims by the purchaser, in particular for a defect on an Intelligent Frame (IF), against the selling Outdoor Revolution distributor remain unaffected by the warranty.

Outdoor Revolution (hereinafter called "OR"), a subsidiary of the 'Blue Diamond Products Ltd.' group, and its successors in title, warrants for awnings or tents using IF technology of their manufacture:

A 12-month warranty (without limitations) against all manufacturing defects on the entire product.

1. LIFETIME WARRANTY OF THE INTELLIGENT AIR-FRAME FOR THE FIRST REGISTERED OWNER

1.1. Duration of the warranty, dependence on first owner

OR undertakes that each new awning/tent supplied thereon by OR as original equipment will be free from defect in material or workmanship, (according to the state of the art design) under normal use and service for the LIFETIME of the awning/tent. The warranty is valid for the first registered owner of the awning/tent, who bought the product at an OR Authorised Retailer.

The warranty starts on the date of first registration, THIS MUST BE WITHIN 14 DAYS OF PURCHASE.

1.2. Coverage of the LIFETIME WARRANTY

The warranty applies to free of charge repair or replacement of the IF tube by OR i.e. OR's obligations under this warranty being limited to repairing or replacing at its option any parts or Tube by either OR, or an OR Authorised Repairer. The repair or replacement of defective parts under this undertaking will be made by the Authorised Repairer to whom the awning is returned, free of charge to the customer.

For the parts fitted during a repair, until expiry of the warranty limitation according to Paragraph 1; the same warranty is given as for the awning, tent, frame or associated parts (i.e. the warranty is not extended by the repair or replacement of parts, even for the parts rectified or replaced). Replaced parts become the property of OR.

Lifetime Warranty cover is dependent upon confirmation that the awning/tent has been registered in accordance with the manufacturer's registration process.

OR reserves the right to appoint its own representative to inspect the awning/tent, tube or associated components, prior to any repair or replacement of part(s) covered.

Replacement INTELLIGENT FRAMES under the LIFETIME WARRANTY will be dispatched to any UK mainland address free of charge. Shipping charges covering the cost to dispatch the INTELLIGENT FRAMES to destinations outside of the UK mainland will be applied and payable before being despatched. (**Please note this service may take over 3 days).

Covered components of the LIFETIME WARRANTY

The LIFETIME WARRANTY is valid only for the following components of the awning or tent:

- Inspiral Frames
- Dura-Tech Welded Frames
- The Single Air-Tube that contains the IF Valve

Please note that it is NOT VALID for our pole-and-sleeve drive-aways, pole-and-sleeve tents or our accessories range. Furthermore, not covered are all maintenance repairs and wear and tear parts, for example, the product canvas. Excluded is the replacement of components that have failed due to wear and tear.

The warranty does not extend to the fixing of consequential damage caused by the covered components mentioned above.

1.3. Customer duties to retain warranty

Online Registration of product is required to validate the Lifetime Warranty; the warranty automatically ceases on re-sale of the product.

The recommended pressure is 4PSI; as soon as air is heard releasing from the IF valve, inflation must cease.

The warranty does not cover deliberate defacement, human error, misuse or accidental damage; the LIFETIME Warranty is a guarantee against manufacturing flaws, solely of the tube or tube system.

1.4. Data protection

The activation and validation of the Lifetime Warranty requires OR to maintain personal data of the owner. Blue Diamond Products Limited ("BD"), its affiliated or associated companies, retailers and companies working on behalf of BD, will never sell your information on.