Thank you for purchasing an Outdoor Revolution product. This product will give years of satisfactory service if basic instructions are followed. Our products are designed for durability, longevity and ease of erection.



WWW.OUTDOOR-REVOLUTION.COM

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DEWSBURY

WEST YORKSHIRE

WF12 9BY

In the interest of continuous development and improvements by Outdoor Revolution; some products or specifications may vary slightly from the photographs and information provided in this instruction manual. Dimensions and weights are approximate and intended as guidelines only.





ECLIPSE PRO 380 INSTRUCTIONS & CARE MANUAL





IMPORTANT: PLEASE CHECK YOUR EQUIPMENT

1 x FLYSHEET (OR OUTER)

1 x Single point Inflation Oxygen Air Frame

1 x Dual Action Hand Pump

1 x BAG OF STEEL GROUND PEGS

1 x Repair Kit

1 x Carry Bag

1 X DRAUGHT SKIRT

STORM STRAPS

GUYLINES



We recommend that you insure your caravan awning against storm damage, or accidental damage, as the warranty does not cover such eventualities. The manufacturer <u>IS NOT</u> liable for any damage caused to the caravan awning, or its contents, due to misuse, incorrect pitching or severe weather conditions; full warranty details are found on the rear of this booklet.

THE GUARANTEE (CONTINUED)...

registered in accordance with the manufacturer's registration process.

OR reserves the right to appoint its own representative to inspect the awning/tent, tube or associated components, prior to any repair or replacement of part(s) covered.

Replacement INTELLIGENT FRAMES under the Lifetime Guarantee will be dispatched to any UK mainland address free of charge. Shipping charges covering the cost to dispatch the INTELLIGENT FRAMES to destinations outside of the UK mainland will be applied and payable before being dispatched. (**Please note this service may take over 3 days).

Covered components of the Lifetime Warranty

The Lifetime Warranty is valid only for the following components of the awning or tent::

The air tube containing the IF (Intelligent Frame) only

Maintenance repairs and general wear and tear are not covered by the Lifetime Guarantee.

1.3. Customer duties to retain warranty

Online Registration of product is required to validate the Lifetime Warranty; the warranty automatically ceases on re-sale of the product.

The recommended pressure is of 4PSI; as soon as air is heard releasing from the IF valve, inflation must cease.

The warranty does not cover deliberate defacement, human error, misuse or accidental damage; the Lifetime Warranty is a guarantee against manufacturing flaws, solely of the tube.

1.4. Data protection

The activation and validation of the Lifetime Warranty requires OR to maintain personal data of the owner. Blue Diamond Products Limited and Outdoor Revolution will not pass your data onto any third parties and we will not use your data for any marketing purposes without your consent.

LIFETIME GUARANTEE

This warranty provided by the manufacturer does not adversely affect the statutory rights of the purchaser against the seller and gives remedies in addition to those against the seller under the contract of sale. Claims by the purchaser, in particular for a defect on an Intelligent Frame (IF), against the selling Outdoor Revolution distributor remain unaffected by the warranty.

Outdoor Revolution (hereinafter called "OR"), a subsidiary of Blue Diamond Products Ltd group, and its successors in title, warrants for awnings, or tents using IF technology, of their manufacture:

12 months, without limitation, a warranty against all manufacturing defects of the entire product.

1. LIFETIME WARRANTY OF THE INTELLIGENT FRAME FOR THE FIRST REGISTERED OWNER

1.1. Duration of Warranty

OR undertakes that each new awning/tent supplied thereon by OR as original equipment will be free from defect in material or workmanship according to the state of the art under normal use and service for the Lifetime of the awning/tent. The warranty is valid for the first registered owner of the awning/tent, who bought the product at an OR Authorised Retailer.

The warranty starts on the date of first registration, THIS MUST BE WITHIN 14 DAYS OF PURCHASE.

1.2. Coverage of the Lifetime Warranty

The warranty applies to free of charge repair, or replacement of the IF tube by OR i.e. OR's obligations under this warranty being limited to repairing or replacing at its option any parts or Tube by either OR, or an OR Authorised Repairer. The repair or replacement of defective parts under this undertaking will be made by the Authorised Repairer to whom the awning is returned, free of charge to the customer.

For the parts fitted during a repair, until expiry of the warranty limitation according to Paragraph 1, the same warranty is given as for the awning, tent, frame or associated parts i.e. the warranty is not extended by the repair or replacement of parts even for the parts rectified or replaced. Replaced parts become the property of OR.

Lifetime Warranty cover is dependent upon confirmation that the awning/tent has been

IMPORTANT INFORMATION

- Please do not leave for your holiday without fully erecting and checking that you have all the listed contents for your caravan awning. If you are missing anything, then please contact your retailer immediately before use.
- Please note that man-made fabrics are prone to condensation, when the warm air and moisture within the caravan awning, comes into contact with the colder air on the outer material; this is a perfectly natural occurrence and should not be confused with leaking. Please ensure that all ventilation points remain open, wherever possible, in order to help combat condensation.
- We suggest that you pitch your caravan awning for some period before use, enabling it to undergo the 'weathering' process. Weathering sometimes requires a few uses of the caravan awning, before it becomes effective. Seam sealant can be used to resolve any persistent weeps; this is a natural process. 'Weathering' is the process of allowing your caravan awning to become soaked, then dried, approximately two to three times, in order to reinforce the waterproofing of the seams/stitching on the flysheet.
- Please ensure that you site the caravan awning on clear/level ground before erecting, with no sharp objects beneath it and zips fully closed. We suggest placing a groundsheet underneath the caravan awning to keep it dry/clean.
- We suggest conducting a trial run of your caravan awning to familiarise yourself with the assembly and usability of it. Should you have any issues pertaining to the erection of your caravan awning; please contact a dealer for assistance before your holiday.
- ♦ This caravan awning is designed for 'touring' use and not long-term seasonal pitch.
- Always dry and air the caravan awning after use, before packing away, to prevent mildew or mould from developing.
- Any dirt or stains can be removed by brushing, or gently washing, using warm water. DO NOT use detergents, as this will destroy the water resistance of the materials.
- ♦ DO NOT cook or smoke inside this caravan awning, as despite the outer fabric being flame-retardant, it can still melt.
- ♦ In the event of damage; please contact your retailer. If, for whatever reason, you are unable to contact them, then please email cs@blue-diamond-products.co.uk and our dedicated customer service team will be pleased to assist you.
- Please avoid using this caravan awning in temperatures below freezing, as this can result in damage to the Oxygen Air Frame.
- Always store your caravan awning bag flat, rather than on its side, as well as in a cool/dry area, in order to avoid any detrimental impact on the Oxygen Air Frame.

OPTIONAL ACCESSORIES

- <u>Treadlite</u> A cut to size porous caravan awning carpet, which provides fully breathable properties and is suitable for *any* pitch.
- <u>Eclipse Pro 380 Conservatory Annexe Extension</u> A coordinating inflatable annexe extension, which can be zipped to either side of the Eclipse Pro 380 to create a two berth sleeping bedroom, utility storage space or conservatory living area.
- **Lounge Liner** An internal roof liner, which toggles in to the roof, in order to maintain a comfortable internal temperature and grant further water resistance.
- <u>Canopy Poles</u> A useful pair of steel poles, which can be used to support the front door in an upright position, creating a small porch area, should you wish to.
- Rear Pad Poles— A pair of adjustable upright steel poles, which allow a snug fit of the caravan awning to your vehicle.
- <u>Lumi-Link Tube Light Kit</u>—A triple remote controlled dimmable LED roof strip light kit to create a cosy internal evening ambience within your caravan awning.
- Mesh Door An optional central fly screen panel, designed to provide an optimal level of privacy, insect protection and breathability.
- ⇒ Selection of folding chairs and collapsible furniture.

LIFETIME GUARANTEE

The Oxygen Air Frame carries an exclusive **LIFETIME GUARANTE**E on the bladders against any manufacturing faults.

You must register for the **LIFETIME GUARANTEE** on the 'Outdoor Revolution' website **within fourteen days** in order to validate it.

Terms and Conditions* are applicable. Find the complete Terms & Conditions on our website!

- Damage caused by incorrect maintenance of the product.
- Flaws in the fabric caused by excessive use.
- Imperfections and pulls in mesh doors due to wear and tear.
- Water ingress through fabric as a result of accelerated UV degradation due to long term pitch.
- Water ingress through seams caused by excessive abrasion of seams or taped seam.
- Broken zips caused by over tensioning, forcing or snagging.
- Over tensioned/stretched seams coming apart.
- Buckles subjected to undue force or abrasion.
- Lost/popped out eyelets.
- Broken holdalls.
- Pole breakages or tube punctures (where applicable).
- Collateral damage from a pole breakage.
- Condensation, (a natural occurrence, exacerbated by insufficient ventilation opening).
- Consequential damage/loss to property/belongings (either inside or outside of the product) or shortening of holidays.

Outdoor Revolution work very closely with our retail partners to manage all warranty repairs/issues:

Please contact your retailer immediately (even if purchased online) if you feel your Outdoor Revolution product has a genuine warranty issue. The retailer, in turn will raise the issue with ourselves and we will action; with the retailer, according to the nature of the claim.

Returning Products

Please ensure the product is clean and dry and as close to its original condition as possible before sending back for checking. Wet or dirty products will not be accepted back for checking/warranty claims.

It is important to note that the Sales Contract between yourself and the retailer you purchased the Outdoor Revolution product from, remains valid throughout any warranty claim and your statutory rights are not affected.

OUTDOOR REVOLUTION GUARANTEE

Outdoor Revolution products are designed and produced to the very highest of manufacturing standards, using the best quality fabrics or components available for each specific model. Rigorous quality control of finished products is in place.

All manufactured products are:

- Quality controlled to be free from minor defects.
- Fit for the purpose that they are intended for.
- Manufactured to a satisfactory quality.

It is important that correct care is taken when opening, erecting, using, and just as importantly, packing away the product. Following these rules will keep your product in reliable working condition for many years. Failure to adhere to these simple guideline may cause unnecessary damage to the product (see formal instructions for handling/erection tips). A repair kit is included with each of our products to help resolve any minor issues.

THE WARRANTY

The Outdoor Revolution Warranty lasts for twelve months from the original date of purchase; please keep all receipts or copies of any relevant transaction to substantiate the purchase date. This warranty only covers the workmanship, fabric and components. Any faults found within six months of purchase will be investigated by Outdoor Revolution. Faults found outside of the initial six months of purchase will need to be proven by you, the purchaser, in line with current consumer legislation, after the short term right to reject has concluded. **Please note that this warranty requires registration on our website.**

Retailer will not refund a purchase if no fault is found.

The manufacturers warranty does not cover the following:-

- General wear and tear over extended periods of use or, seasonal pitching of the product.
- Accelerated UV damage caused by excessive, long term sun exposure.
- Accidental damage caused by but not exclusive to, human, animal or weather.

PLEASE READ THE INSTRUCTIONS CAREFULLY

TIP: Refer to these photographs for assistance whilst erecting your Eclipse Pro 380.

1. Spread the canvas out flat on the ground beside your caravan, with the cowl side parallel to it.



- 2. Slide the awning piping through the awning channel, until the awning is in the desired position on the vehicle; we suggest having someone else hold the canvas in position whilst you do this.
- 3. Secure the rear pads of the caravan awning against the vehicle, using the adjustable pegging points. Use the strap along the floor (on the inside) to help maintain proper posture of your caravan awning whilst doing this.





- 4. Secure the four corners on the caravan awning to hold it in position whilst the Oxygen Air Frame Tubes are being inflated.
- 5. Locate the Dynamic Speed Valve and ensure the valve is **closed**, before inserting the pump nozzle; the valve is closed when the button has been pressed out. Another valve can be found at the other side of the tube; please make sure that this is also closed.





6. Begin inflating the Oxygen Air Frame, until you can give it a 'good squeeze', as the tube requires space for air to expand, in case of a fluctuation in the ambient temperature. Do not concern yourself about overinflation, however, as the pressure relief valve expels excess air above 6PSI.





7. Replace the cap on the valve, before covering it with the sleeve to help maintain a tidier external aesthetic.

8. Secure any remaining pegging points, guylines or storm straps, starting from the corner nearest the vehicle, before working your way around the caravan awning; please be careful to not overtension the material whilst doing this.





9. Thread the draught skirt through the lower awning channel and secure it at each side using groundsheet pegs.

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10. These triangular flaps can either be pegged on the inside, to overlap the draught skirt, or on the outside; dependent on your personal preference.



PACKING AWAY YOUR CARAVAN AWNING

- Zip up any windows/doors before packing away your caravan awning.
- Ensure that all Oxygen Air Frame Tubes are fully deflated.
- Unpeg all guylines, storm straps and most of the pegs around the caravan awning, leaving each of the four corners pegged out.
- Unpeg each of the four corners.



Allow the porch awning to collapse on itself, compressing the canvas as much as possible.

Fold the caravan awning on itself vertically to create a rectangular shape.





Fold the caravan awning on itself to create a streamlined shape. Measure the width of the folded caravan awning against the carry bag to make sure that it will fit inside, before rolling the porch awning into it, compressing as you roll.

Rotate the rolled caravan awning onto the bag, pull the sides up around it, then zip up the inclusive holdall.



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